

ROAD,  
HOYLAKE, WIRRAL,  
MERSEYSIDE  
TEL: 0151-  
FAX: 0151-

Mr David Furber,  
Managing Director  
Furber Roofing Ltd  
Goodyear House  
Alfred Road  
Wallasey  
CH44 7HY

December 24<sup>th</sup> 2011

Dear Mr Furber,

**Roofing contract No 16532**

A brief note to offer our sincere thanks for the excellent service we received on the above contract.

Two hours after our initial call to you your representative arrived in the most dreadful weather conditions to inspect the damage. The following morning I received your very competitive quote which I accepted the same day. On the first workable day your team arrived and carried out the repairs plus several minor ones they found along the way all in a single day. The following morning the invoice arrived which I felt obliged to pay by return of post!

The entire operation was a rare example of a superbly managed business which richly deserves to succeed.

Again, with many thanks

